



Techni-Craft Equipment Services Limited  
62 Riel Drive  
St Albert, AB T8N 4A4  
t 780.459.9848 | tf 888.583.2464  
technicraft.ca

## **WE NEED DEDICATED PROFESSIONAL HVAC/R TECHNICIANS - 3<sup>rd</sup> YEAR TO JOURNEYMAN**

We are EXPANDING and looking for professionals for our team in Victoria, BC

### **Work With Techni-Craft and Experience**

- Top Wages in the Industry
- Company Vehicle
- Employer Matching RRSP Program
- Employee Recognition Bonus
- Top Level Medical and Dental Benefits including Disability and Life Insurance
- Ongoing Factory Training
- Education Support
- Room for Advancement
- Apprentice Mentoring Program

### **Who Is Techni-Craft & Why Work For Us?**

We know that a company is only as good as the team behind it and over the years, we've developed a fantastic team of dedicated professionals who believe in the services we provide. We've been in business for 25 years and have grown from 5 employees to 50+ and are proud to say that we just keep growing. Techni-Craft provides quality service for Convenience Store and Quick Food Restaurant customers across Western Canada including industry leaders such as 7-Eleven, Husky, Starbucks, McDonalds and Circle K... just to name a few.

Many of our team members describe Techni-Craft as their extended 'family'. Be confident that you will build working relationships that become friendships, and because of our diversified business, you will grow personally and professionally. We know that together as a team, we will do great things.

### **As A Part of Our Team, You Will...**

Our service technician teams are the face of our company, and we take that seriously. As a Technician, you will be responsible for providing a high level of customer service while providing outstanding repair and maintenance service. As a part of our team, we will support you to:

- Respond quickly and efficiently to service calls
- Assess and complete repairs accurately and timely
- Interact with our customers to ensure their concerns are handled in a professional and courteous manner
- Effectively complete work orders
- Maintain an orderly and accurate service vehicle parts inventory
- Support your team members on preventative maintenance and service calls



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### How We Take Care of Our Team

- Excellent wage and benefit package
- RRSP plan
- Exceptional work environment - a true team spirit
- Wide variety of service work
- Quality service vehicle with an industry leading parts stock
- Continuous training and skill development
- Corporate Visa card for service expenses, and paid meals program while working out of town
- Year-round consistent work (we provide services in both HVAC/R and Food Equipment Repairs and do not experience high/low cyclical call volumes)
- Smartphone, annual boot allowance, uniforms

### Talents We Are Looking For

- Strong background in RTU HVAC and light Commercial Refrigeration service
- Electrical troubleshooting skills
- Commercial Food Equipment & Appliance experience is an asset
- Exceptional customer service skills with the ability to support and resolve customer concerns
- Willingness to learn and take on new challenges
- Able to work independently and follow company procedures
- Effective English communication skills, both verbal and written
- Valid Class 5 license with clean driving record
- On-call rotation for after-hours service
- Occasional day trips to nearby communities and towns or longer-term projects

### You Are Welcome Here

Our team consists of people from all around the world, different cultures, different religions, different walks of life, and we wouldn't have it any other way!

We aren't here to judge. We are here to build a great team that works together with respect to make great things happen... for our employees and for our customers. That's how we've built our company to what it is today and that's how we'll continue to grow. One great employee at a time.

Get to know us a little better. Check out [technicraft.ca](http://technicraft.ca) and if you like what you see, send us your resume to [hireme@technicraft.ca](mailto:hireme@technicraft.ca) and let's talk. While we are grateful for your interest in becoming a part of the Techni-Craft team, please only those with experience in the Refrigeration/HVAC industry need apply.